

Glenview Values Meeting
February 4, 2020

Program: SMART 911, Brett, Public Safety Dispatch Center

Consolidated Dispatch Centers

Village of Glenview and other 13 communities went in together and purchased SMART 911
2 locations (Glenview Village & Highland Park)-since 2014

Cohesiveness between communities

Collaborating saves taxpayer money (decreases cost for Village of Glenview; 15K to about 1K)
911 from landline yields an exact address

911 from cell phone, less precise- size of a football field

Trickiest when people are in distress and can't pinpoint where they are at

Rapid SOS is included (been around about 1.5 years)- shrinks precision from the football field
down to the size of a parking lot.

You provide data and it gets entered into the Highly Secure database

You can provide as much or as little information into this system (e.g., address, who lives in
home, emergency contacts, medical information, vehicle information, etc.)

Your information is accessible to them ONLY when you dial 911

Not a single violation/data breach in people's private information in 10+ years

Registration takes about 5 minutes.

Can use through the web access, or can download app on your smartphone

Some communities have RAVE alert- Glenview does. It basically gives them access to give you
information based on your location of your phone. (emergency information)

Availability of Rapid SOS gets access to all 911 calls - even if not registered with SMART SOS

Can communicate with SMART 911 via texting in emergencies when talking is not a good/viable
option (e.g., allergic reaction, domestic violence situation, etc).

General Announcements

Cathy Kedjidjian (District 34)

Referendum Educational Meetings are underway. You can go to the website for information
about when and where they are. Cathy will send information. They are happy to go "on the
road" and talk with any groups. Holding 10 Information Sessions beginning on January 21, will
be posted online. Sign up for Email Updates (go on website to do so)

Janet Spector Bishop: Gemini open house (see hand out)

League of Women Voters will be 100 years old on February 14. Melissa Jacobson – Author of
"state" will be speaking on March 8th about the impact of title 9 in women's sports.

Wise up: Excellence in Aging programming is on April 4th 8am to noon at the Park Center. This involves a loose consortium of agencies who serve older adults. Break-out sessions for older adults, or for those who are caring for older adults.

Jane, Glenview Library: Library closed end of February and early March.

Linda Rockwell, Journeycare- Veteran's project Northeastern IL. Partnering to hold a "flightless honor flight" for veterans who have not been able to do DC Sunday March 15th. See Flyer for more information. For any veteran for any age in any era.

Kim Hand, North Shore Senior Center: Housing grant for seniors who live in Glenview. Up to 2100 to go toward rent for low income older adults. Applications due this Friday.

Renee Z. Dominguez, Family Service Center. D34 ParentConnect presentation on March 4th. Parenting through Puberty: Changing Kids in a Changing World. 7pm at Springman. Open to the public.